



JACK HIGH



January 2026
Happy New Year to you all!

Satisfaction Survey

Thank you to all the members, for their response to the satisfaction survey, we had 230 replies from members, and the results are as follows-



		2025 after 230 results	2023	2020	2018	2016
1	Board	9.06	8.95	8.7	8.55	8.18
2	Bowling Committee	9.25	8.78	8.5	8.61	8.07
3	Club Manager	9.76	9.72	9.7	9.54	9.57
4	Club Stewards/ Staff	9.58	9.48	9.2	9.1	8.99
5	Knights Volunteers	9.49	X	X	X	X
6	Overall View of the Club Facilities	9.33	9.19	9.1	8.81	8.86
7	Maintenance	9.25	9.05	9.1	8.79	8.83
8	Bowling Green	8.99	9.23	9	8.95	8.91
9	Bar	9.32	9.37	9.2	9.04	8.94
10	Lounge	9.30	9.05	9.1	8.97	9
11	Changing Rooms	8.86	8.83	9.1	8.06	8.23
12	Parking	8.12	8.22	7.8	7.82	7.87
13	Catering	9.59	9.51	8.4	7.77	7.94
14	Health & Safety/Governance	9.32	9.25	X	X	X
15	Overall Bowling Experience	9.15	9.11	9.1	8.96	8.9
16	League Bowling	8.90	8.87	8.9	8.72	8.66
17	Webbers	8.80	9.00	9	8.92	8.81
18	Friendly Matches	7.82	9.32	8.3	8.2	8.06
19	Competitions- Club and National	8.72	9.13	8.3	8.19	8.13
20	Coaching Scheme	9.50	8.87	8.7	8.41	9.2
21	Individual Coaching	9.68	9.04	X	X	X
22	Website and BOWLR	9.01	8.85	9.1	8.91	8.93
23	Manager's E-mails	9.33	9.27	9.3	9.16	9.27
24	Newsletters-Jack High	9.28	9.18	9.1	8.92	9.06
25	Notice Boards	9.10	8.85	8.9	8.69	8.51
26	Screens in Lounge	8.51	8.19	8	8.32	8.49
27	Social Media	8.93	8.55	X	X	X
	OVERALL AVERAGE	9.11	9.03	8.85	8.67	8.67

We have collated every written comment on the surveys, and all are now being distributed amongst the various working groups to come back with recommendations to the Board of Directors with proposals where appropriate. Every comment is like gold to us; these help us form our business plans and many will lead to featuring on our capital expenditure programme for the next 5-10 years.

If any members ever have any thoughts about the club, please use the suggestion box.

Flu



Flu has come early this year, and it looks to be a particularly nasty season due to a new mutation of the H3N2 Flu A. Cases are rising rapidly. As a Club which is mindful of our members well-being we have decided to take the following action:

- 1) Respectfully remind members not to enter the Club if they are feeling unwell, particularly from any respiratory issues.
 - 2) Wash your hands thoroughly, for at least 30 seconds, using the supplied Carex soap and hot water.
 - 3) Thoroughly dry your hands using the supplied paper towels, since the hot air dryers have been disconnected to limit aerosol spread. (Please discard the used paper towels in the lidded bin provided).
 - 4) Consider "fist-bumps" rather than handshakes - but this is entirely up to individuals. (The situation will be kept under constant review).
- Thank you.

Early Bird Roll-ups

This is a reminder that we run early bird roll ups from 7.00am-9.00am on a Monday- Friday, no need to book, just turn up. £2 for the session.



Christmas Events

A big thank you to all those who attended and supported our Christmas events.

We had a bumper festive season, with the Christmas Bazaar, One Day triples, Christmas Quiz, Ladies party, Christmas Dinners, Christmas Draw, Christmas Webber and Christmas Pairs. A huge amount of time and effort goes into the preparation for these events, so a big thank you to all the organisers and volunteers who supported at each of these events.

Rink Usage

A huge thank you to the members for their superb support in using the rinks at the club. So far, the figures for the season to date have been excellent.

September-97.95
October- 93.04%
November-92.56%
December- 94.83%

Prostate Cancer Testing Day - Jan 31st

The Prostate Cancer testing day is only 6 weeks away. To date 100 members, friends and family members have registered to be tested.

It is not possible to turn up on the day to be tested, you must register in advance. If you want to get tested, scan the QR code below or goto <https://whiteknights.mypsatests.org.uk/>

A few key points:

- The test is a simple blood test
 - The cost of the test is £26 which covers the cost of the test and analysis. You pay this when you register for your test.
 - The result of the test is sent direct to your email address; the club sees no personal information.
- If you have any questions, please let us know.



Solar energy and Funding focus groups

We are looking to build two focus groups from within our membership to look at solar energy and funding streams. If you have any experience in these areas and would be keen to work with our finance team, we would greatly appreciate your support and knowledge.

January Taster Day

We have our third taster day on **Sunday 4th January at 2.30pm - 6.30pm**. We have additional flyers on our new display stand next to the front desk, please take one and pass on to a friend, family member or colleague, this is a great chance to get people into our fantastic club.

Membership Price Change

The Board of Directors and Management have decided to drop the price of FULL BOWLING MEMBERSHIP to £100 for the rest of the season, this includes the summer season.

YouTube

We continue to be amazed at the rate of views we are having on our YouTube channel; we have now had **over 21,500 views** since we launched at the start of the season. This is a great way of us getting lots of new content out to our members and further afield.



We are currently running a quickfire questions slot with top players from around the world, and we have more exciting content coming up, but we need your support. Please click the like button and subscribe to our channel.

Scan the QR code to visit, or search for @WhiteknightsIndoor BowlsClub



Club AGM Saturday 17th Jan

The AGM will be in the club dining room at **10.00am on Saturday 17th January**.



Further details & voting papers will be circulated to members soon.

If you have any questions regarding the AGM, please contact Andy Knapper

New Members League

Good luck to all who are about to start the New Members League for the 2025/26 season, we had an excellent launch night, and 10 teams are now going to battle it out for the title

A big thank you to our Knights volunteer team who are all mentoring a team.

5-a-Side Combo Event

Date: Saturday, 24th January Cost: £12 per player (includes buffet lunch)

Format: Mixed teams of 5.

Team Limit: Maximum of 2 Denny Cup/Yetton Trophy players per team.

Individuals: If you don't have a team, sign the individuals list and we will find one for you.

Sign up now on the main noticeboard by the club entrance.

Etiquette - Checking adjacent rinks

Remember the Green Cross Code? "Look left, look right then left again".



Before playing your wood please check each rink adjacent to you, both at the end you are standing and the opposite end. If you are playing a short mat also look behind you.

If another bowler is preparing to bowl please let them. Don't just get onto the mat and bowl as this may cause a collision and each player's shot to be played again. Take 10 seconds to check and make the game run smoother. If you do concede the mat then stepping off it gives a clear signal to others.

One Club, One Vision

As part of our "One Club, One Vision" strategy, we are streamlining our kit for the 2026/27 season.

New Match Day Standards

- *Official Shirt:* The red, white, and black national shirt will replace the white shirt for all friendly matches.

- *Dress Code:* To be worn with black shorts, trousers, or skirts. White trousers/skirts will no longer be worn for these games.

New Leisure Range & Pre-Orders

We are excited to introduce four new items to the Whiteknights IBC range:

- Black Leisure Shirt: For travel, roll-ups, leagues, and Webbers.

- Tracksuit Top

- Windproof Top

- Club Hoodie

To pre-order: email

clubmanager@whiteknightsibc.co.uk with your name and size. Samples (Size XL) are available to view in the office now; more sizes are arriving soon.

White Shirt Clearance

All remaining white club shirts are now priced at £15. While no longer for friendly matches, they remain valid for Webbers, roll-ups, and league games. See staff to purchase.

Dates for your diary



THURSDAY 8TH JANUARY

We are hosting the Woodley Townswomen for a lunch in the dining room; please be aware the car park will be busy from 12 noon onwards.

MONDAY 12TH JANUARY

Jenny Cookman (our club sponsor) will be visiting the club where she'll be available to chat about holidays. You can also get in touch via the details below. Jenny particularly specialises in cruises and tours and alongside her team has experts in all areas of travel, including accessible holidays.

Special Offer: an incredible 10% off ALL RIVIERA Tours, Cruises and River Cruises – please get in touch with Jenny.

Find our more here: www.travelcounsellors.co.uk/jenny.cookman/, or www.rivercruising.blog
Email: jenny.cookman@travelcounsellors.com Or call: 01483 651044 or 07989 420702

“Jenny did an excellent job in helping me find the perfect river cruise to see the Dutch tulips. She took all the strain and hassle away and the cruise company she found was spot on. She took the time to answer all my questions and concerns through the entire process and was very responsive. I would recommend her without hesitation.”

Clive Thrower – Whiteknights Member

WEDNESDAY 14TH JANUARY

Andrew Street our financial adviser sponsor will be doing a drop in for members from 10.00am in the club lounge.

TUESDAY 20TH JANUARY

Dales green will be on site to stretch the green from 7.00am, please note there will be no early birds roll up that morning.

FRIDAY 23RD JANUARY

K Sawdon, a top umpire in the country, will be giving a talk on etiquette in the sport. If you wish to attend, please confirm with Andy Knapper.

Knights Update

It's been a busy period for the Knights since the start of the 2025/26 season. Supporting many activities within the club like our Taster Days, New Bowler Roll-ups, being a "club buddy/mentor" for the new members that joined recently and in January mentoring the New Member's League teams (each Knight has a long list of members to support)



Please remember ***it's not just new members that the Knights are here to help***. We want to support and help all of our members so if you ever need help or advice with regards to the club or bowling then please speak with us. If you have any feedback or ideas then please pop a suggestion into the Suggestions box - each one does get reviewed and it's your opportunity to be heard.

If you would like to join the Knights then please contact Mark Barefoot or Andy Knapper.